Systems Integration Analyst

The Organization

The Alliance of Bioversity International and the International Center for Tropical Agriculture (CIAT) delivers research-based solutions that harness agricultural biodiversity and sustainably transform food systems to improve people’s lives. Alliance solutions address the global crises of malnutrition, climate change, biodiversity loss, and environmental degradation.

The Alliance is part of CGIAR, a global research partnership for a food-secure future. With novel partnerships, the Alliance generates evidence and mainstreams innovations to transform food systems and landscapes so that they sustain the planet, drive prosperity, and nourish people.

About the position

The IT Systems Integration Unit of the Alliance begins its search for a systems Integration analyst to support the management of the life cycle of internal applications in support of the organization business processes including the enterprise resource Planning (ERP) system, satellite applications of the ERP and other in-house developed or third party existing business applications.

Responsibilities:

- Exploit specialist knowledge to influence solution construction providing guidance in order to increase efficiency.
- Support application delivery, review deployment options and selects appropriate methodology taking into account business requirements.
- Collect requirements for additions/changes to current processes and applications.
- Acts creatively to develop applications and ensure solution is in line with business requirements.
- Exploits specialist knowledge of incident and problem management process to prevent failures and resolve issues with minimum business impact.
Requirements

- Bachelor’s degree in Information Technology or related field.
- Minimum of three years of relevant experience
- Excellent command of English language both written and spoken.
- Experience managing ERP software.
- Ability to sustain pace in the work environment on a daily basis
- Ability to effectively design and execute an appropriate action plan with in order to reach an objective.

Abilities and competences

- Ability to work under small amounts of supervision.
- Proactive.
- Goal oriented.
- Effective and empathic communication.

Desirable

- Knowledge and experience with Unit4 ERP.
- IT service management and/or project management certification

Terms of employment

The initial contract will be for up to one (1) year, subject to a probation period of three (3) months, and is renewable depending on performance and availability of resources. The Alliance offers a multicultural, collegial research environment with competitive salary and excellent benefits. The Alliance is an equal opportunity employer, and strives for staff diversity in gender and nationality.

Applications

Applicants are invited to send a cover letter illustrating their suitability for the above position against the qualifications, competencies, skills together with a detailed curriculum vitae, including names and addresses of three referees knowledgeable about the candidate’s professional qualifications and work experience. All correspondence should be addressed to the CIAT Human Resources Office, to Juan Pablo Moreno (juan.moreno@cgiar.org) and should clearly indicate “Application: Systems Integration Analyst”.

Closing date for applications: October 30/2020.

We invite you to learn more about us at: